

Health care that's there for you when and where you need it.

Head-to-toe virtual care from MDLIVE.



The Trustees of the National Roofers Union and Employers Joint Health and Welfare Fund are pleased to introduce MDLIVE, a new virtual health care service that lets you speak with a doctor whenever and wherever you need. Beginning February 1, 2026, covered members can connect with a doctor or therapist by phone or videoconference through MDLIVE—**24 hours a day, seven days a week—for a low \$10 copay per visit, with no deductible.**

Virtual care is making access to high-quality healthcare more convenient and affordable – for you and every covered member of your family. That's why the National Roofers Union and Employers Joint Health and Welfare Fund has partnered with MDLIVE® through Cigna Healthcare® to offer a broad suite of convenient virtual care options – available by phone or video.



Primary Care

Easy, fast appointments, referrals, prescriptions, lab work and diagnostic tests

- Preventive care and wellness screenings available at no additional cost to identify conditions early
- Manage chronic conditions and establish a relationship with the same primary care provider (PCP) through routine care.
- Receive orders for imaging scans, biometrics, and blood work at local facilities



Urgent Care

Available via E-Treatment, phone or video.

- Convenient, affordable alternative to urgent care centers and the emergency room
- Care for many minor illnesses and injuries, such as infections, cold & flu, and sinus problems
- Includes pediatric care, allowing your child to be seen quickly and from the comfort of their home



Dermatology

Fast, customized care for skin, hair, and nail conditions – no appointment required

- Care for common skin, hair and nail conditions including acne, eczema, psoriasis, rosacea, suspicious spots and more
- Upload photos and describe symptoms for board-certified dermatologists to review
- Diagnosis and customized treatment plan, usually within 24 hours



Behavioral Care

Talk therapy and psychiatry from the privacy of home, with no waiting rooms

- Access to licensed therapists and board-certified psychiatrists
- Schedule an appointment that works for you and have recurring sessions with the same provider
- Care for topics such as anxiety, stress, life changes, grief and depression

